Technical Service Representative

WTS, Inc., a leading environmental consulting company, is seeking a technical service representative to work in the corporate office in Lewiston, NY. The technical service representative will coordinate logistics, prepare by-product/waste profiles and shipping documents, as well as provide technical support to customers and to WTS environmental managers. The individual will use their problem solving skills to provide solutions to customer needs on a daily basis.

Responsibilities

Generates by-product/waste profiles, obtains profile approvals, and prepares all required shipment documentation.

Schedules pickup, transportation and delivery of by-product/waste streams to end disposal facilities, while adhering to all appropriate regulations.

Functions as an internal technical and service resource for customers and WTS environmental field personnel.

Adheres to customer-centric company culture.

Contributes to departmental goals of complete customer satisfaction and compliance.

Requirements

Education:
Bachelor’s Degree (Environmental Science, Chemistry, Chemical engineering, or Environmental Engineering) (Preferred)

Experience:
Environmental Services - 2 years (preferred)
Waste industry regulation knowledge, such as DOT and RCRA (highly preferred)
Logistics - 2 years (preferred)

Desired Characteristics:
Excellent communication skills
Customer focused
Strong organizational skills
Ability to multi-task
Detail oriented